

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108965 dated 25/03/2024 has been generated in reference to Service order No. 389830 dated 18/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240302929FR02007ZR

Invoice No : 11144537

Invoice Date : 17/03/2024

DOP : 17/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS INVESTMENT PRIVATE LTD GIRIYAS INVESTMENT

Address : GIRIYAS INVESTMENT PRIVATE LTD GIRIYAS INVESTMENT PRIVATE LTD NO 2 14/10, SHARADHA COLLEGE ROAD; NEAR FIVE ROADS; SALEM,,

City: ALAGAPURAM

Telephone Number : 8939970354

Mobile Number : 8939970355

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED.STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR

Approval remark: FF- SIDE PANEL DAMAGED-TRANSIT/HANDLING DAMAGES. NOT REPAIRABLE.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.