

Dear KHANGAN/ADHI

Sanction No. SS4/D/100234 dated 30/03/2024 has been generated in reference to Service order No. 393149 dated 28/03/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230700066CR00040

Invoice No : 11096645

Invoice Date : 07/09/2023

DOP : 07/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING DIGITAL WORLD DARLING DIGITAL WORLD

Address : DARLING DIGITAL WORLD DARLING DIGITAL WORLD NO. 12/13, KRISHNAGIRI MAIN ROAD, TNHB TIRUPATHUR, NEAR HOUSING BOARD, VELLORE. PHASE 1

City: TIRUPATTUR H.O

Telephone Number : 7339222487

Mobile Number : 7339222485

Observation text: Customer case-Sealed system- Inner leak. Cus not allowed to repair and escalated at dealer point with DF. Cus dop-23/12/2023. No stock for fg.

Approval remark: DF GAS LEAK CASE-CUST CASE-NOT ACCEPTING REPAIR REPLACED THRU DEALER

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.