

Dear KHANGAN/ADHI

Sanction No. SS4/A/100977 dated 16/03/2024 has been generated in reference to Service order No. 600587 dated 06/03/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT

Replacement Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001061SA01453

Invoice No : 13

Invoice Date : 29/02/2024

DOP : 29/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231001061SA01453

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B E REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SENTHIL KUMAR SRS INSTITUTE OF AGRICULTURE

Address : SENTHIL KUMAR SRS INSTITUTE OF AGRICULTURE VEDASANTHUR; DINDUGAL;

City: Pappireddipatti

Telephone Number : 9489287487

Mobile Number : 9489287487

Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT. ODU-PCB NOT WORKING.NE W CASE.CUSTOMER NOT ALLOWING TO REPAIR PLEASE APPROVE FOR REPLACEMENT SIR,

Approval remark: odu pcb defect- CUST NOT ACCEPTING REPAIR

Sanction text: ODU PCB DEFECT- NEW MACHINE CUST NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.