

Dear KHANGAN/ADHI

Sanction No. SS4/A/100995 dated 03/04/2024 has been generated in reference to Service order No. 604284 dated 25/03/2024.

Area : SS4 COIMBATORE

Model : 40101701SD00780/SIC 18ITC5-WWA

Replacement Product Code : 40101701SD00780 SIC 18ITC5-WWA

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD00780 SIC 18ITC5-WWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231200005SA00453

Invoice No : 11143012

Invoice Date : 08/03/2024

DOP : 08/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231200008OD03725

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJESH POLYMER

Address : RAJESH POLYMER 4 PERIYA THOTTAM IIND STREET KANGAYAM ROAD TIRUPUR

City: Tirupur Bazaar S.O

Telephone Number : 6383430930

Mobile Number : 6383430930

Observation text: GAS LEAK NOT IDENTIFIED- CUSTOMER NOT ALLOWING REP CUSTOMER WANTS REPLACEMENT DOP 05.03.2024 FG REPLACEMENT

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.