

Dear KHANGAN/ADHI

Sanction No. SS4/R/109045 dated 07/04/2024 has been generated in reference to Service order No. 389153 dated 16/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02551/RD EDGESX 266C 33 TAI FL BL

Replacement Product Code : 52141501SD02550 RD EDGESX 266C 33 TAI FL WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02551 RD EDGESX 266C 33 TAI FL BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220602551DR00796

Invoice No : 11102445

Invoice Date : 23/08/2023

DOP : 23/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MAIN DOOR#DOOR - DOOR BEND#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PV.KANNAN PV.KANNAN

Address : PV.KANNAN PV.KANNAN NO-48 THIRUNAYA SAMANTHA NAGAR KUMARAN STREET
KUMBAKONAM

City: Kumbakonam

Telephone Number : 9442531821

Mobile Number : 9442531821

Observation text: Cabinet bend near door locking top-Door not closng Non repairable-23-3-23 Appliance to be replaced

Approval remark: CABINET BENT-CUST CASE- NOT REPAIRABLE

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.