

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109076 dated 13/04/2024 has been generated in reference to Service order No. 396864 dated 09/04/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02867/RD EMARVEL 207C THF FU BL

Replacement Product Code : 52141501SD02867 RD EMARVEL 207C THF FU BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02867 RD EMARVEL 207C THF FU BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102867DR01058

Invoice No : 11143136

Invoice Date : 28/02/2024

DOP : 28/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : FREEZER DOOR#DAMAGED / SCRATCHES#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KAVIN ELECTRONIC KAVIN ELECTRONIC

Address : KAVIN ELECTRONIC KAVIN ELECTRONIC GANDHINAGAR, SAKTHI THEATHER OP P, VELLANDIVALASAI, NO 51B EDAPADI TALUK, NEAR EB OFFICE SALEM DST

City: VELLANDAIVALASAI

Telephone Number : 9629370795

Mobile Number : 9629370795

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET FREEZER INNER DAMAGED AND CRACKED. STOCK AVL FOR RC & PLEASE APPROVE THE SAME SIR.

Approval remark: FREEZER DAMAGED-EON MARVEL-ESCALATED TO HO.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.