

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109077 dated 13/04/2024 has been generated in reference to Service order No. 396782 dated 09/04/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03278/RD EDGEPRO 210D TAF ZN WN

Replacement Product Code : 52141501SD03278 RD EDGEPRO 210D TAF ZN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03278 RD EDGEPRO 210D TAF ZN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231203278DR00026

Invoice No : 11144777

Invoice Date : 20/03/2024

DOP : 20/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO.05 ARANTHANGI ROAD ; PATTUKOTTAI POST,

City: PATTUKOTTAI WEST

Telephone Number : 9789541873

Mobile Number : 9789541873

Observation text: Side panel dent - bottom buckling Dealer wants replacement Appliance to be replaced

Approval remark: SIDE PANEL DENT FROM THE BASE TRANSIT/HANDLING DAMAGES.

NOT FEASIBLE TO REPAIR

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.