

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109144 dated 23/04/2024 has been generated in reference to Service order No. 399536 dated 17/04/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02868/RD EMARVEL 207C THF FU WN

Replacement Product Code : 52141501SD02868 RD EMARVEL 207C THF FU WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02868 RD EMARVEL 207C THF FU WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240302868DR03094

Invoice No : 11145967

Invoice Date : 12/04/2024

DOP : 12/04/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#COMPRESSOR METAL BASE DAMAGE#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESH ENTERPRISES GANESH ENTERPRISES

Address : GANESH ENTERPRISES GANESH ENTERPRISES 9932, EP OFFICE OPPT. PUTHU KOTTAI

City: Pudukkottai

Telephone Number : 9751118071

Mobile Number : 9751118071

Observation text: Compressor metal base damage Dealer not allowing to repair Appliance to be replaced

Approval remark: COMPRESSOR BASE DAMAGED- TRANSIT/HANDLING CASE

Sanction text: compressor base damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.