

Dear KHANGAN/ADHI

Sanction No. SS4/A/101012 dated 23/04/2024 has been generated in reference to Service order No. 851445 dated 16/04/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240300008SA06533ZN

Invoice No : 11021350

Invoice Date : 24/03/2024

DOP : 24/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : NEW SARAVANA STORES

Address : NEW SARAVANA STORES SUPER SARAVANA STORES MATTUTHAVANI MADURAI

City: Othakadai

Telephone Number : 8939910342

Mobile Number : 0442241577

Observation text: Gas leak, Cust ret, Inv attached Pls appr SRN under dlr policy, No FG Stk avl Cust DOP: 08.04.24, call no: 608785, dt: 09.04.24

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. REPLACED THRU DEALER.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.