

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109138 dated 23/04/2024 has been generated in reference to Service order No. 399801 dated 18/04/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02862/RD EMARVEL 207C TDF FU BL

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02862 RD EMARVEL 207C TDF FU BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902862DR03798

Invoice No : 11137745

Invoice Date : 04/11/2023

DOP : 04/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SMS ELECTRONICS SMS ELECTRONICS

Address : SMS ELECTRONICS SMS ELECTRONICS KULAMPATTI MAIN RD ; EDAPPADI ; 637101

City: IDAPPADI

Telephone Number : 9952825209

Mobile Number : 9003597068

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET FREEZER INNER DAMAGED AND CRACKED. NO STOCK FOR RC AND PROCESSED FOR SRN PLEASE APPROVE SIR

Approval remark: eon marvel- freezer damaged case

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.