

Dear KHANGAN/ADHI

Sanction No. SS4/D/100237 dated 20/04/2024 has been generated in reference to Service order No. 394162 dated 31/03/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00055/DH EPenta 325C 31CMFH2LM Rw

Replacement Product Code : 24131601SD00110 DH EPENTA 325D 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00055 DH EPenta 325C 31CMFH2LM Rw

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230300055CR00072

Invoice No : 11129607

Invoice Date : 01/07/2023

DOP : 01/07/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : HARIHARAN HARIHARAN

Address : HARIHARAN HARIHARAN PAVILAM CAFE OPP SVR THEATRE THARAPURAM NEAR BY NALLAMAI POLYTECHNIC

City: Dharapuram H O

Telephone Number : 9150926412

Mobile Number : 9944818449

Observation text: COMPRESSOR JAMMED- CUSTOMER NOT ALLOWING REPAIRS CUSTOMER WANTS REPLACEMENT DOP 01.07.2023 FG REPLACEMENT

Approval remark: COMPRESSOR JAMMED-CUST NOT ACCEPTING REPAIRS

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.