

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109040 dated 03/04/2024 has been generated in reference to Service order No. 393516 dated 29/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02870/RD EMARVEL 207C THF AT WN

Replacement Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230802870DR01255

Invoice No : 11137439

Invoice Date : 29/10/2023

DOP : 29/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 400 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI MALLIKA FURNITURE SRI MALLIKA FURNITURE

Address : SRI MALLIKA FURNITURE SRI MALLIKA FURNITURE NO: 2756/1; PANAGAL S ALAI; NEAR STATE BANK; TIRUVARUR;

City: TIRUVARUR H.O

Telephone Number : 9626919367

Mobile Number : 9367439367

Observation text: Side panel bottom damaged Dealer not allowing to repair Appliance to be replaced

Approval remark: SIDE PANEL BUCKLING- TRANSIT/HANDLING DAMAGES

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.