

Dear KHANGAN/ADHI

Sanction No. SS4/R/109096 dated 20/04/2024 has been generated in reference to Service order No. 385679 dated 06/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02676/RD EMARVEL 207C 33 THF AT WN

Replacement Product Code : 52141501SD03279 RD EDGEPRO 210D TDF MN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02676 RD EMARVEL 207C 33 THF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221102676DR02384

Invoice No : 0000000

Invoice Date : 17/04/2023

DOP : 17/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED TRIP / HOT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIJAYA VIJAYA

Address : VIJAYA VIJAYA 2 KADAI THERU KOLLAIKADU VATATHI KOLLAI PATUKOTTAI

City: Kollaikadu B.O

Telephone Number : 9047905063

Mobile Number : 9047905063

Observation text: Compressor jammed-17-4-23 Customer not allowing to repair
Appliance to be replaced

Approval remark: COMPRESSOR JAMMED-CUST CASE CUST NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.