

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102193 dated 23/04/2024 has been generated in reference to Service order No. 394383 dated 01/04/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00356/WSEEDGE ULT 85 5.0 DB2 M CSGR

Replacement Product Code : 52141601SD00356 WSEEDGE ULT 85 5.0 DB2 M CSGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00356 WSEEDGE ULT 85 5.0 DB2 M CSGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240100356SW00997

Invoice No : 11142688

Invoice Date : 21/02/2024

DOP : 21/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - BROKEN - IN USE#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVESTMENT PVT LTD GIRIAS INVESTMENT PVT LT

Address : GIRIAS INVESTMENT PVT LTD GIRIAS INVESTMENT PVT LTD NO :302,K MEEN

AKSHI PILLAI, COMPLAX,THARAPURAM ROAD, KT HOSPITAL OPP, ODDANCHATRAM,

City: Oddanchatram

Telephone Number : 8939970732

Mobile Number : 8939970732

Observation text: Cabinet broken damage Dealer not allowing to repair App  
liance to be replaced

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. GIRIAS

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.