

Dear KHANGAN/ADHI

Sanction No. SS4/A/101024 dated 02/05/2024 has been generated in reference to Service order No. 855823 dated 28/04/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

Replacement Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101278SA00482TZ

Invoice No : 11141554

Invoice Date : 27/02/2024

DOP : 27/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240101278SA00066QZ

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#OPEN WINDING#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : Ravishankar Ravishankar

Address : Ravishankar Ravishankar Rosary housen2F, Aavarakadu,nKarumathamp  
KARUMATHAMPATTI

City: Tirupur Bazaar S.O

Telephone Number : 9025875939

Mobile Number : 9597937322

Observation text: BOARD PROBLEM AND COMPRESSOR JAMMED CUSTOMER NOT ALLOWING  
REPAIRS DOP 27.02.2024 CUSTOMER WANTS REPLACEMENT- ESCALATION

Approval remark: COMPESSOR JAMMED AND PCB DEFECT CUST NOT ACCEPTING REPAIR.  
NEW MACHINE

Sanction text: compressor problem in the machine 40101701SD01226

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.