

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109156 dated 30/04/2024 has been generated in reference to Service order No. 400713 dated 22/04/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03179/RD EDGEPRO 255C TAF MN BL

Replacement Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240303179DR00193RZ

Invoice No : 11143955

Invoice Date : 10/03/2024

DOP : 10/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO:600, AMUTHAM PLAZA, SALEM RD, NAMAKKAL,

City: NAMAKKAL H O

Telephone Number : 8608948832

Mobile Number : 8939690051

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR

Approval remark: SIDE PANEL BUCKLING- TRANSIT/HANDLING DAMAGES VASANTH & CO

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.