

Dear KHANGAN/ADHI

Sanction No. SS4/W/102209 dated 11/05/2024 has been generated in reference to Service order No. 404451 dated 03/05/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00418/WTEON VLVT 70 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900418FW01209

Invoice No : 11136766

Invoice Date : 13/01/2024

DOP : 13/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#GEAR SLIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : KARTHIBAN KARTHIBAN

Address : KARTHIBAN KARTHIBAN NO:7 RAILWAY ROAD TIRUNAGESWARAM ;

City: Tirunageswaram S.O

Telephone Number : 9843610867

Mobile Number : 9789381320

Observation text: Mechanical assembly gear problem Customer not allowing to repair - DOP 13/01/2024 Appliance to be replaced

Approval remark: MECH ASSLY DEFECTIVE- CUST CASE JAN 24 DOP CUST NOT ACCE
PTING REPAIR

Sanction text: mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.