

Dear KHANGAN/ADHI

Sanction No. SS4/R/109193 dated 11/05/2024 has been generated in reference to Service order No. 403807 dated 01/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240202929FR01832WZ

Invoice No : 11320140

Invoice Date : 22/04/2024

DOP : 22/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : Bablu Kumar Bablu Kumar

Address : Bablu Kumar Bablu Kumar Mahadev stors Sulur Subdistrict

City: Edayapalayam B.O

Telephone Number : 9698671969

Mobile Number : 9629646176

Observation text: COMPRESSOR JAMMED- CUST NOT ALLOWING REPAIR CUSTOMER WANTS REPLACEMENT DOP 22.04.2024 fg replacement- stock available

Approval remark: COMPRESSOR JAMMED-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.