

Dear KHANGAN/ADHI

Sanction No. SS4/A/101018 dated 23/04/2024 has been generated in reference to Service order No. 852919 dated 22/04/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

Replacement Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301278SA02275ER

Invoice No : 11020954

Invoice Date : 04/04/2024

DOP : 04/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301278SA06345CV

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : MURALI MURALI

Address : MURALI MURALI NO 3/286A KUMAR NAGAR KANIYUR POST COIMBATORE

City: Tirupur Bazaar S.O

Telephone Number : 9944947445

Mobile Number : 9659151133

Observation text: IDU GAS LEAK- CUST NOT ALLOWING REPAIRS customer wants replacement dop 04.04.2024 REPLACEMENT- ECOMM MODEL-NO SEPERATE IDU AVAIL

Approval remark: IDU LEAK-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.