

Dear KHANGAN/ADHI

Sanction No. SS4/W/102206 dated 04/05/2024 has been generated in reference to Service order No. 402834 dated 27/04/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00293/WTEON ADR 65 5.0 FDTNS GPGR

Replacement Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00293 WTEON ADR 65 5.0 FDTNS GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221000293fw00265

Invoice No : 26934

Invoice Date : 14/01/2023

DOP : 14/01/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUGUNTHAN SUGUNTHAN

Address : SUGUNTHAN SUGUNTHAN 687 MARUTHI NAGAR MUTHAYA NAGA R CHETTI MANDAM KUMBAKONAM

City: Kumbakonam

Telephone Number : 9443588070

Mobile Number : 8098875680

Observation text: Mechanical assembly drum noise Customer not allowing to repair - DOP 14/01/2023 Appliance to be replaced

Approval remark: Mechanical assly noise-cust not accepting repair

Sanction text: mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.