

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109209 dated 17/05/2024 has been generated in reference to Service order No. 405125 dated 05/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03179/RD EDGEPRO 255C TAF MN BL

Replacement Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240403179DR00274YZ

Invoice No : 11146471

Invoice Date : 24/04/2024

DOP : 24/04/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING TVC ELECTRONICS DARLING TVC ELECTRONICS

Address : DARLING TVC ELECTRONICS DARLING TVC ELECTRONICS NO:12,THANJAVUR MA IN ROAD, BALAJI NAGAR, TIRUVARAMBUR,

City: Tiruchirappalli

Telephone Number : 9361403012

Mobile Number : 7418857201

Observation text: Side panel dent - bottom buckling Dealer not allowing to repair Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.