

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102220 dated 21/05/2024 has been generated in reference to Service order No. 409191 dated 17/05/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00420/WTEON VLVT 75 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240300420FW00375HZ

Invoice No : 11146311

Invoice Date : 20/04/2024

DOP : 20/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : Cabinet

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 3500 Labour Rs. 600 (Includes gas charging, if any)

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - BROKEN / SCRATCHY - TRANSIT DAMAGE#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : NAGARAJ NAGARAJ

Address : NAGARAJ NAGARAJ NO 3/512; GURUVAYURAPPAN NGR; VARANASI PALAYAM PO ; UTHUKULI RD; THIRUPUR;

City: Kannakkampalayam B.O

Telephone Number : 9361522062

Mobile Number : 8940235062

Observation text: CABINET BOTTOM DAMAGE- NOT REPAIRABLE CUSTOMER WANTS REPLACEMENT DOP 20.04.2024 FG REPLACEMENT

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.