

Dear KHANGAN/ADHI

Sanction No. SS4/W/102218 dated 18/05/2024 has been generated in reference to Service order No. 407790 dated 13/05/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00321/WSEEDGE ULT 80 5.0 DB2 M CSR

Replacement Product Code : 52141601SD00321 WSEEDGE ULT 80 5.0 DB2 M CSR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00321 WSEEDGE ULT 80 5.0 DB2 M CSR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230700321SW00955

Invoice No : 11132663

Invoice Date : 03/09/2023

DOP : 03/09/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SPIN MOTOR#NOISY#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : GEERTHAKA GEERTHAKA

Address : GEERTHAKA GEERTHAKA NO 89;INDIRA NAGAR;VEDA CHANDO OR -624701

City: Alagapuri B.O

Telephone Number : 9791633983

Mobile Number : 7639309868

Observation text: Spin motor repeat issue - S400774053 Customer not allowing to repair - DOP 03/09/2023 Appliance to be replaced

Approval remark: Spin motor defect- repeat-cust escalation case NOT ACCEPTING REPAIR.

Sanction text: spin motor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.