

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109262 dated 24/05/2024 has been generated in reference to Service order No. 409492 dated 18/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02953/RT EONVALOR 310B RI FS ST

Replacement Product Code : 52141501SD02953 RT EONVALOR 310B RI FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02953 RT EONVALOR 310B RI FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202953FR00959

Invoice No : 11144204

Invoice Date : 12/03/2024

DOP : 12/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Top\_Dealer\_Trade\_policy

Job Code Desc : CABINET#CABINET - DIMENSIONAL/ALIGNMENT DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO.112A GH NAGAR,GANDJI ROAD, MAYILADUT HURAI POST,

City: MAYILADUTHURAI H O

Telephone Number : 8939818059

Mobile Number : 8939818059

Observation text: cabinet leg broken alignment problem Dealer wants replacement Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. LE G BUCKLING. NOT REPAIRABLE.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.