

Dear KHANGAN/ADHI

Sanction No. SS4/R/109205 dated 17/05/2024 has been generated in reference to Service order No. 401198 dated 23/04/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02928/RT EONALPHA 270B RI JD PR

Replacement Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02928 RT EONALPHA 270B RI JD PR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230202928FR01020

Invoice No : 350302270

Invoice Date : 15/11/2023

DOP : 15/11/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE RE PLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : CHINNA SAMY

Address : CHINNA SAMY KUPPANUR,SUKKAMPATTI, 1/64 E

City: Achankuttapatti B.O

Telephone Number : 8940618002

Mobile Number : 9894338994

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.SEALED SYSTEM GAS LEAK & CUSTOMER NOT ALLOWED TECH TO REPAIR PLEASE APPROVE THE SAME SIR

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.