

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109248 dated 24/05/2024 has been generated in reference to Service order No. 391877 dated 24/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03267/RT EONALPHA 250B RI ST GL

Replacement Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240103267FR00286ZN

Invoice No : 11143974

Invoice Date : 10/03/2024

DOP : 10/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : TopLidOrCover

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIAN  
CE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO 240/2 .SEVUKAN ANNAMALAI; SEKKALAI ROAD  
. KKDI, SEKKALAI BACKERY

City: Karaikudi H O

Telephone Number : 9940112574

Mobile Number : 9940112574

Observation text: Cabinet top damage broken Dealer wants replacement Appl  
iance to be replaced

Approval remark: CABINET DAMAGED FROM THE TOP-TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.