## Dear KHANGAN/ADHI

Sanction No. SS4/A/101054 dated 24/05/2024 has been generated in reference to Service order No. 183271 dated 20/05/2024.

Area: SS4 COIMBATORE

Model: 40101701SD01214/SFC 18PTC3-WWP \*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code: 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101214SA09921

Invoice No : 11006121 Invoice Date : 14/03/2024

DOP : 14/03/2024

DEALER / CUSTOMER : DEALER
Damage/Defective : Defective
PRA submitted by : Hiteshwaran G
Customer / Dealer Code : 40000E

Customer / Dealer Name : STAR REFRIGERATION SERVICE STAR REFRIGERATION SERV Address : STAR REFRIGERATION SERVICE STAR REFRIGERATION SERVICE 04, SOUNDARAM BAL SANNATHI STREET KARAIKAL, KARAIKAL,

City: KARAIKAL BAZAAR S.O

Telephone Number:

Mobile Number : 9842428182

Observation text: Compressor Gas leak - sealed system ASP replcd to cust bil led by Star ref - 20.03.24 SRN due to stock unavailability

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR . REPLACED THRU DEALER.

Sanction text: Gas leak problem in the machine

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.