

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100243 dated 17/05/2024 has been generated in reference to Service order No. 404689 dated 03/05/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00088/DH EPENTA 525D 41 CMHT2M RW

Replacement Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00088 DH EPENTA 525D 41 CMHT2M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221100088CR01841

Invoice No : 11126237

Invoice Date : 26/05/2023

DOP : 26/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#MOISTURE TROUBLE#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : ATLAS SPORTS AND RECREATION RECREATION CLUB

Address : ATLAS SPORTS AND RECREATION RECREATION CLUB NO: 34E, MATHUPUR ROAD  
POPIRAL AYAM MANNARKUDI NEAR CRC BUS DEPO

City: Gopalsamudram B.O

Telephone Number : 7845708208

Mobile Number : 9841104251

Observation text: Compressor problem - repeat problem - S400721907 Customer not allowing to repair - DOP 26/05/2023 Appliance to be replaced

Approval remark: COMPRESSOR DEFECT-REPEAT-CUST ESCALATION NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.