

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101089 dated 03/06/2024 has been generated in reference to Service order No. 184633 dated 01/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201277SA04753RZ

Invoice No : 11103302

Invoice Date : 14/03/2024

DOP : 14/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VELAVAN ELECTRONICS VELAVAN ELECTRONICS

Address : VELAVAN ELECTRONICS VELAVAN ELECTRONICS NO 4B OLD TIRCHI BYPASS ROAD VELMURUGAN ELECT; NR ICICI BANK

City: Karur Bazaar

Telephone Number : 6383873789

Mobile Number : 7373231666

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.OUTDOOR PCB DEFECT AND CUSTOMER NOT ALLOWING TO REPAIR CUS DOP-21/04/2024. NO STOCK FOR RC & SRN DONE

Approval remark: PCB DEFECT-CUST CASE-NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: Pcb problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.