

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101057 dated 30/05/2024 has been generated in reference to Service order No. 857274 dated 01/05/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401277SA01543GK

Invoice No : 11104380

Invoice Date : 16/04/2024

DOP : 16/04/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MS STORE MS STORE

Address : MS STORE MS STORE NO 15/4 HARUR DHARMAPURI

City: Harur S.O

Telephone Number : 9443634769

Mobile Number : 7094353641

Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT. GAS BLOCK IN THE NEW UNIT AND CUS ESCALATED TO ABM DISTRIBUTOR AND CUS DOP-23/04/2024. PLEASE APPROVE SIR

Approval remark: GAS CHOKE-CUST CASE- CUST NOT ACCEPTING REPAIR DOP MAR 24

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.