Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109342 dated 01/06/2024 has been generated in reference to Service order No. 412473 dated 27/05/2024. COIMBATORE Area : SS4 Model : 52141501SD03292/RD EDGEPRO 230C TAF MN WN ***** SRN ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD03292 RD EDGEPRO 230C TAF MN WN Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231203292DR00520 Invoice No : 11142070 Invoice Date : 08/02/2024 DOP : 08/02/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : Hiteshwaran G Customer / Dealer Code : 40000E Customer / Dealer Name : RASI ELACTRONICS RASI ELACTRONICS Address : RASI ELACTRONICS RASI ELACTRONICS NO 39 CENTRAL ROAD DIDUGAL City: Dindigul Bus Stand S.O Telephone Number : 6380078743 Mobile Number : 6380078743 Observation text: Main door dent and bottom plastic damage Dealer not allowi ng to repair needs replacement SRN due to stock unavailability Approval remark: MAIN DOOR DAMAGED-TRANSIT/HANDLING DAMAGES. AND CABINET DAA MGED Sanction text: cabinet damaged in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be

regenerated (pdf format) through smartnet system. Contact respective servic e executive.