

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101092 dated 05/06/2024 has been generated in reference to Service order No. 181315 dated 10/05/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01413/EI 18PINV4R32 WYP

***** Refund *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01413 EI 18PINV4R32 WYP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401413SA00485

Invoice No : 11022188

Invoice Date : 30/04/2024

DOP : 30/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAM VIGNESH RAM VIGNESH

Address : RAM VIGNESH RAM VIGNESH NO;9/93,KOVAI TIRUNAGAR, KALAPATTI ROAD,CIVIL AERODROME POST,COIMBATORE,

City: Kalapatti S.O

Telephone Number : 8098385558

Mobile Number : 8637445158

Observation text: E1 ERROR-FAN MOTOR JAMMED- CUST NOT ALLOWING REPAIR CUSTOMER WANTS REPLACEMENT DOP 30.04.2024 ECOMM MODEL- NOT AVAILABLE- REFUND

Approval remark: E1 ERROR- FAN MOTOR JAMMED- CUST NOT ACCEPTING REPAIR. A C STOCK IS NOT THERE- OKAY FOR REFUND

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.