

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101093 dated 05/06/2024 has been generated in reference to Service order No. 181302 dated 10/05/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

\*\*\*\*\* Refund \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301278SA06710ZP

Invoice No : 11020869

Invoice Date : 09/03/2024

DOP : 09/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : PRADEEP PRADEEP

Address : PRADEEP PRADEEP NO:10/344 C1 1ST FLOOR RM NAGAR KARAIPUDUR POST

THALADAM THALUK THIRUPUR

City: Karaipudur B.O

Telephone Number : 9994299342

Mobile Number : 9994299342

Observation text: GAS LEAK- UNIDENTIFIED- NOT ALLOWING REPAIRS CUSTOMER WANT

S REPLACEMENT DOP 06.04.2024 ECOMM MODEL- NOT AVAILABLE- REFUND

Approval remark: GAS LEAK CASE-CUST NOT ACCEPTING REPAIR FG STOCK NOT AVAILA

BLE-SHARED WITH HO OK FOR REFUND AS A SPECIAL CASE

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.