

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102246 dated 05/06/2024 has been generated in reference to Service order No. 403469 dated 30/04/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00375/WTEON MGNS 75 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00375 WTEON MGNS 75 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00375 WTEON MGNS 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220100375FW00131

Invoice No : 11071491

Invoice Date : 24/06/2022

DOP : 24/06/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Repeat\_Failure

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : Sathik Sathik

Address : Sathik Sathik 17,Janaki nagar,PUDUKKOTTAI-622003, TAMIL NADU,IN RAJAGOPALAPURAM

City: Rajagopalapuram

Telephone Number : 9842539080

Mobile Number : 7010166173

Observation text: Drum noise repeat complaint 4 times cust issue Customer not allowing to repair - DOP 24/06/2022 Appliance to be replaced

Approval remark: NOISE- REPEAT-CUST CASE APPROVED AS A SPECIAL CASE.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.