

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108787 dated 25/02/2024 has been generated in reference to Service order No. 363992 dated 02/01/2024.

Area : SS4 COIMBATORE

Model : 41103015SD00027/MR GBR 225L AE WHITE

Replacement Product Code : 41103015SD00027 MR GBR 225L AE WHITE

Product Category : REFRIGERATOR

Defective Product Code : 41103015SD00027 MR GBR 225L AE WHITE

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 201100027MR00153

Invoice No : 11066873

Invoice Date : 10/12/2020

DOP : 10/12/2020

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 100 (Includes gas charging , if any)

Nature Of Problem : Functional\_Defect\_-\_Not\_repairable

Job Code Desc : WATER LEAKAGE#LEAK FROM INNER CABINET#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DEPUTY DIRECTOR HEALTH SERVICE

Address : DEPUTY DIRECTOR HEALTH SERVICE OLD G H CAMPUS, NEAR FIRE STATION , MADAPURAM, TIRUVARUR DISTRICT, TAMIL NADU

City: Thiruvvarur R S

Telephone Number : 9976966085

Mobile Number : 9942867425

Observation text: Water leakage from Vaccine - crack on water tank Customer not allowing to repair Appliance to be replaced

Approval remark: WATER LEAK CASE-CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.