

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109289 dated 27/05/2024 has been generated in reference to Service order No. 410554 dated 21/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02289/RT EONALPHA 270B 25 RI JD WN

Replacement Product Code : 52141501SD02930 RT EONALPHA 270B RI AR WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02289 RT EONALPHA 270B 25 RI JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220202289FR01598

Invoice No : 11072835

Invoice Date : 01/05/2024

DOP : 01/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SIRAJUDEEN

Address : SIRAJUDEEN 215/59 VINYAGAR KOVIL STREET NAGAR MADUKKARI

City: Madukkarai

Telephone Number : 9952533196

Mobile Number : 9952533196

Observation text: EVAPORATOR LEAK- CUSTOMER NOT ALLOWING REPAIR CUSTOMER WANTS REPLACEMENT DOP 01.08.2024 FG REPLACEMENT

Approval remark: EVAPORATOR LEAK-CUST CASE-DOP MAY 2024 CUST NOT ACCEPTING REPAIR.

Sanction text: evaporator problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.