Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100245 dated 08/06/2024 has been generated in reference to Service order No. 402699 dated 27/04/2024. Area : SS4 COIMBATORE Model : 24131601SD00092/DH EPENTA 225B 21 CMFH1M RW \*\*\*\*\* SRN \*\*\*\*\* Product Category : DEEP FREEZER Defective Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220800092CR00277 Invoice No : 11091739 Invoice Date : 20/05/2023 DOP : 20/05/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Defective PRA submitted by : ABISHEGK.R Customer / Dealer Code : 40000E Customer / Dealer Name : DARLING DIGITAL WORLD DARLING DIGITAL WORLD Address : DARLING DIGITAL WORLD DARLING DIGITAL WORLD NO. 12/13, KRISHNAGIRI MAIN; ROAD, TNHB TIRUPATHUR, NEAR HOUSING BOARD; VELLORE. PHASE 1 City: TIRUPATTUR H.O Telephone Number : 7339222487 Mobile Number : 7339222485 Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT GAS LEAK IN THE UNIT AN D NO STOCK FOR RC & SRN PROCESSED. CUSTOMER DOP-14/7/2023 Approval remark: GAS LEAK CASE-CUST CASE REPLACED THRU DEALER. Sanction text: Gas leak problem in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic

e executive.