

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100246 dated 10/06/2024 has been generated in reference to Service order No. 415144 dated 04/06/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230700066CR00060

Invoice No : 11137822

Invoice Date : 18/03/2024

DOP : 18/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : BURGESH NADHINI

Address : BURGESH NADHINI G REDRO CAFE MUSUSPAL REVENUE WARD NO:4 NEHRU STR
EET NO:122/153 DHARAPURAM ERODE

City: Dharapuram H O

Telephone Number : 9524318919

Mobile Number : 9524318919

Observation text: COMPRESSOR JAMMED CUSTOMER NOT ALLOWING REPAIR CUSTOMER WA
NTS REPLACEMENT DOP 18.03.2024 FG REPLACEMENT

Approval remark: COMPRESSOR JAMMED-CUST CASE-MAR DOP CUST NOT ACCEPTING
REPAIR

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.