

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109451 dated 13/06/2024 has been generated in reference to Service order No. 414499 dated 02/06/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02981/RT EONVALOR 310B RCIT MT BK

Replacement Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902981FR00554

Invoice No : 11138859

Invoice Date : 08/01/2024

DOP : 08/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#COMPRESSOR MOUNT INVERTER PCB - NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : LAKSHMI LAKSHMI

Address : LAKSHMI LAKSHMI NO 34 SAPTHAGIRI NAGAR R PONNAPURAM POST POLLACHI

City: Achipatti B.O

Telephone Number : 6382033499

Mobile Number : 9442121231

Observation text: COMPRESSOR JAMMED CASE- CUSTOMER NOT ALLOWING REPAIR CUSTOMER WANTS REPLACEMENT DOP 08.01.2024 FG REPLACEMENT

Approval remark: COMPRESSOR JAMMED-CUST CASE-JAN 24 DOP CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.