

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101091 dated 05/06/2024 has been generated in reference to Service order No. 181057 dated 09/05/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

***** Refund *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401278SA02370ZC

Invoice No : 11146233

Invoice Date : 22/04/2024

DOP : 22/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : JOSHUA JOSHUA

Address : JOSHUA JOSHUA NO 151 ALAMELUMAGAMAL 2ND STREET PULIYANKULAM

City: Puliyakulam S.O

Telephone Number : 7871075269

Mobile Number : 9042042148

Observation text: E6 ERROR- CUSTOMER NOT ALLOWING REPAIR- customer wants replacement dop 22.04.2024 ECOMM MODEL- NOT AVAILABLE- REFUND

Approval remark: E-6 ERROR-CUSTOMER NOT ACCEPTING REPAIR AC IS NOT IN THE STOCK-SHARED MAIL WITH HO OKAY FOR REFUND AS A SPECIAL CASE

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.