

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102262 dated 15/06/2024 has been generated in reference to Service order No. 415591 dated 05/06/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00361/WTEON ADR 75 5.0 FDTN ROGR

Replacement Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900361FW00396

Invoice No : 9889

Invoice Date : 23/12/2023

DOP : 23/12/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#GEAR SLIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : M ABDUL HASEEDH M ABDUL HASEEDH

Address : M ABDUL HASEEDH M ABDUL HASEEDH NO.2/588,THANGAM NAGAR , MELAKAV
ERI KUMBakonam ,

City: Kumbakonam

Telephone Number : 8608112881

Mobile Number : 8608112881

Observation text: Gear assembly prob noise cust issue Customer not allowing
to repair - DOP 29/12/2023 Appliance to be replaced

Approval remark: Mech assly noise- cust case-not accepting repair

Sanction text: mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.