

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109321 dated 01/06/2024 has been generated in reference to Service order No. 410368 dated 21/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03267/RT EONALPHA 250B RI ST GL

Replacement Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231003267FR00362

Invoice No : 11140409

Invoice Date : 12/05/2024

DOP : 12/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : JERIN JERIN

Address : JERIN JERIN POONDHAN PILLA VIZHAI AZHAGIYA MANDABAM NEAR CSI CHURCH

City: Azhakiapandipuram S.O

Telephone Number : 9080988759

Mobile Number : 8122228092

Observation text: Compressor jammed, Cust not allowing repair Pls appr replacement from FG, Stk avl Cust DOP: 12.05.24

Approval remark: COMPRESSOR JAMMED CASE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.