

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109440 dated 12/06/2024 has been generated in reference to Service order No. 409352 dated 17/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02921/RT EONALPHA 250B RI AR BL

Replacement Product Code : 52141501SD02921 RT EONALPHA 250B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02921 RT EONALPHA 250B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202921FR00599

Invoice No : 11143341

Invoice Date : 29/02/2024

DOP : 29/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : LINGAM FURNITURE LINGAM FURNITURE

Address : LINGAM FURNITURE LINGAM FURNITURE NO:31,ELLAIYAMMAN SANNATHI STREET, THIRUVARUR; TIRUVARUR H.O

City: TIRUVARUR H.O

Telephone Number : 352426

Mobile Number : 6382714523

Observation text: Cabinet side panel dent Dealer not allowing to repair Appliance to be replaced

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.