

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109369 dated 04/06/2024 has been generated in reference to Service order No. 413932 dated 31/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02867/RD EMARVEL 207C THF FU BL

Replacement Product Code : 52141501SD02867 RD EMARVEL 207C THF FU BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02867 RD EMARVEL 207C THF FU BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102867DR00673

Invoice No : 11147482

Invoice Date : 15/05/2024

DOP : 15/05/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#PLASTIC LINER - CRACKED#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO 40-1/161 AND 1617 MURARI; GG TOWER MOTT AGOPURAM; KUMBESWARAN SOUTH STREET THANJAVUR MAIN ROAD;

City: Kumbakonam H O

Telephone Number : 2421555

Mobile Number : 8939818495

Observation text: Cabinet plastic shelf scratch Dealer not allowing to repair Appliance to be replaced

Approval remark: LINER DEFECT-DEALER STOCK SET CASE.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.