

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102267 dated 18/06/2024 has been generated in reference to Service order No. 418254 dated 13/06/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00361/WTEON ADR 75 5.0 FDTN ROGR

Replacement Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231000361FW00357

Invoice No : 11139543

Invoice Date : 22/02/2024

DOP : 22/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#GEAR SLIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : N.VETRIVEL N.VETRIVEL

Address : N.VETRIVEL N.VETRIVEL NO:13 KASTHURI BAI ROAD KUMBAKONAM

City: Kumbakonam

Telephone Number : 6369712041

Mobile Number : 9489410277

Observation text: Gear assembly prob noise cust issue Customer not allowing to repair - DOP 22/02/2024 Appliance to be replaced

Approval remark: GEAR ASSLY NOISE-CUST CASE-DOP 22.2.24 CUST NOT ACCEPTING R EPAIR.

Sanction text: mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.