Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101128 dated 18/06/2024 has been generated in reference to Service order No. 185238 dated 05/06/2024. COIMBATORE Area : SS4 Model : 40101701SD01249/SIC 18TTC3 GWC ****** SRN ****** Product Category : AIR CONDITIONER Defective Product Code : 40101701SD01249 SIC 18TTC3 GWC Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401249SA00084 Invoice No : 11016934 Invoice Date : 14/04/2023 DOP : 14/04/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Defective PRA submitted by : Hiteshwaran G Customer / Dealer Code : 40000E Customer / Dealer Name : AMIRTHAM STORES AMIRTHAM STORES Address : AMIRTHAM STORES AMIRTHAM STORES 3037/2, EAST 2 ND STREET PUDUKKO TTAI City: Ambalpuram Telephone Number : Mobile Number : 8825881095 Observation text: Gas not present in ODU at demo time, cust issue Approval g iven to dealer by previous ASM SRN due to stock unavailability Approval remark: NO GAS DURING INSTALLATION-CUST ISSUE. CUST NOT ACCEPTING R EPAIR. REPLACED THRU DEALER. Sanction text: approved as a special case Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.