## Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101126 dated 18/06/2024 has been generated in reference to Service order No. 183654 dated 24/05/2024.

Area: SS4 COIMBATORE

Model: 40101701SD01214/SFC 18PTC3-WWP \*\*\*\*\*\* SRN \*\*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code: 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401214SA10504

Invoice No : 11082367
Invoice Date : 20/04/2024

DOP : 20/04/2024

DEALER / CUSTOMER : DEALER
Damage/Defective : Defective
PRA submitted by : DEEPAK K
Customer / Dealer Code : 40000E

Customer / Dealer Name : J.J COOL SPARES J.J COOL SPARES

Address : J.J COOL SPARES J.J COOL SPARES NO 15, ELANGO COMPLEX KOOT ROAD T

HANJAVUR

City: Thanjavur City

Telephone Number: 9842979006 Mobile Number: 9944114506

Observation text: WHILE OPENING THE BOOK IN THE CUSTOMER PLACE DAMAGE FOUND IN THE ODU CABINET CUST NOT ALLOWING SO DEALER RC KINDLY APPROVE FOR REFUND

Approval remark: ODU DENT- TRANSIT/HANDLING DAMAGES. CUST CASE- REPLACED THR U DEALER.

Sanction text: cabinet damaged in the machine

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.