

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101044 dated 23/05/2024 has been generated in reference to Service order No. 182440 dated 14/05/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01226/EI 18PINV4R32-WWP

Replacement Product Code : 40101701SD01218 EI 18IINV5R32 WWR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301226SA01408

Invoice No : 11101610

Invoice Date : 19/04/2024

DOP : 19/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301226SA01628

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : SARAVANAN SARAVANAN

Address : SARAVANAN SARAVANAN K3, 92F DHEL TOWNSHIP KAMARAJAPURAM TRICHY

City: KAMARAJAPURAM (BHEL) S.O

Telephone Number : 9047722212

Mobile Number : 9489182212

Observation text: Compressor Gas leak - sealed system Customer not allowing to repair - DOP 19/04/2024 Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine Price Diff Rs.3836/- Waived off, mail as on Tuesd June 18, 2024 5:12 PM / APRV By Mr. Sanjay Shelke

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.