

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109472 dated 15/06/2024 has been generated in reference to Service order No. 414225 dated 01/06/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02930/RT EONALPHA 270B RI AR WN

Replacement Product Code : 52141501SD02930 RT EONALPHA 270B RI AR WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02930 RT EONALPHA 270B RI AR WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102930FR01591

Invoice No : 11127897

Invoice Date : 23/06/2023

DOP : 23/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - CONDENSOR#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANI MANI

Address : MANI MANI MAIN ROAD, KADALANGUDI SIRKALI

City: Dharmapuram S.O

Telephone Number : 7358310754

Mobile Number : 7358310754

Observation text: Repeat problem cust issue condensor gas leak Customer not allowing to repair - DOP 23/06/2023 Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. REPEAT- ESCALATION CASE

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.