

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101149 dated 22/06/2024 has been generated in reference to Service order No. 186641 dated 19/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD00778/SIC 20ITC3-WWA

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD00778 SIC 20ITC3-WWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221200004SA02370

Invoice No : 11104870

Invoice Date : 30/04/2024

DOP : 30/04/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AMARAVATHY ELECTRONICS AMARAVATHY ELECTRONICS

Address : AMARAVATHY ELECTRONICS AMARAVATHY ELECTRONICS 132/1 ;VISHAL TOWER;

KOVAI ROAD SENGUNDAPURAM; KARUR

City: Karur H O

Telephone Number : 9894659348

Mobile Number : 9894659348

Observation text: CUSTOMER CASE. OUTDOOR PCB DEFECT DURING INSTALLATION. CU

STOMER NOT ALLOWED TO REPAIR NO STOCK FOR RC & SRN DONE- CUS DOP-05/05/24

Approval remark: ODU PCB DEFECT-CUST CASE-DOP MAY 2024 CUST NOT ACCEPTING RE

PAIR. REPLACED THRU DEALER.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.